



Emma Compliance

emma
SYSTEMS

Tools, insight and structure for
complete control of your customs data



Compliance starts with clarity

Customs compliance is not just about avoiding fines or passing audits. It is about understanding your data, controlling your processes, and protecting your company's reputation.

In recent years, customs authorities have strengthened their digital control systems. At the same time, new regulations such as CBAM and EUDR have extended the scope of what companies must document. What used to be a logistics function is now a strategic responsibility that affects sustainability reporting, supplier management, and financial control.

Emma Compliance gives businesses the structure and visibility needed to stay in control. It gathers all customs data in one place, so you can verify accuracy, follow up deviations, and prepare for audits with confidence.

Compliance is not achieved by automation alone. It is achieved by people who understand their obligations and have the right tools to support them!



Carsten Amtrup
CHIEF COMMERCIAL OFFICER
Emma Systems

Why customs data matters

Every customs declaration represents both a financial transaction and a legal statement. Inaccurate information can result in overpayment of duties, loss of preferential treatment, or exposure to penalties.

In most cases, errors are not intentional. They are caused by missing documents, incomplete supplier data, or discrepancies between invoice and declaration values. Without central oversight, these errors go unnoticed.

Emma Compliance gives companies the means to identify such issues early. With clear data structure and reporting tools, customs compliance becomes measurable, traceable and manageable.



The role of customs data in corporate compliance

Customs data connects departments across finance, logistics, procurement and sustainability. For a company importing or exporting goods across multiple borders, customs control is no longer a task handled in isolation.

Accurate and verifiable customs data supports:

- Financial compliance: Correct duty and VAT payments, audit trails and reconciliations
- Regulatory compliance: Proof of origin, classification and preferential agreements
- Sustainability reporting: Verified data for CBAM and EUDR documentation
- Operational performance: Fewer deviations and reduced time spent chasing missing information

By structuring this information, Emma Compliance transforms compliance from a reactive cost into a proactive source of value.

EMMA COMPLIANCE

FORMERLY EMMA E-DOC

Emma Compliance brings structure and control to customs data management. It helps you work efficiently, comply with laws and regulations, and maintain complete oversight of your customs data



FROM DATA TO INSIGHT

Get a clear view of your customs data. Identify errors, follow up deviations and ensure declarations and values match



READY FOR NEW REQUIREMENTS

The Green Deal dashboard offers a dedicated view of CBAM and EUDR data, supporting your sustainability and compliance reporting in one place



EFFICIENT AUDITS & INTERNAL CONTROL

All declarations and supporting documents are gathered in one place, ready for search, reporting and export

You can compare declaration values against booked figures, document compliance and handle audits quickly and accurately

Emma Compliance is the evolved version of Emma E-Doc, built on the same professional foundation but adapted to new and upcoming requirements for security, data and compliance.





Emma Compliance supports your work with customs compliance

Compliance & Document Management

- Reconcile against the Customs Authority's declaration data
- Follow up missing declarations
- Upload and store customs documentation
- Use dashboards and standard reports for compliance and control
- Detect and follow up deviations

Control & Analysis Tools

- Compare invoice and declaration values
- Export data for further analysis and reporting
- Perform self-audits and sampling (AEO-C)
- Analyse customs flows and deviations
- Use group logins for multi-entity access

Sustainability & Green Deal Reporting

- Access CBAM and EUDR data in one dashboard
- Support ESG reporting with verified customs data

UNDERSTANDING

Emma Compliance

**A COMPLETE SOLUTION FOR MANAGING,
VERIFYING AND CONTROLLING CUSTOMS DATA**

Emma Compliance gives companies full control of their customs data, from collection to verification and reporting.

It is built for importers and exporters working with multiple brokers or forwarders who need a structured way to keep declarations, invoices and documents accurate and complete.

All customs data is gathered in one secure system, where users can analyse, reconcile and follow up deviations, and prepare for audits and sustainability reporting with verified information.



EMMA COMPLIANCE IS:

- A customs compliance and data control system that provides a structured way to work with customs declarations and supporting documentation
- A post-clearance solution for control and verification, built on continuously updated declaration data from all brokers
- A data platform that gives visibility across all customs brokers, declarations, and entities
- A compliance toolset supporting customs audits, internal control, sustainability (CBAM, EUDR) and ESG reporting

Compliance & sustainability



EMMA COMPLIANCE USE CASE EXAMPLE

Environmental legislation such as the EU Carbon Border Adjustment Mechanism (CBAM) and the European Deforestation Regulation (EUDR) extend compliance beyond traditional trade requirements.

Both rely on accurate customs data to verify the origin and carbon footprint of imported goods.

Emma Compliance supports these processes by linking customs declarations to sustainability metrics.

Companies can generate reports based on customs data from declarations and supporting documents, supporting ESG requirements such as CBAM and EUDR

Emma Compliance gives companies the tools to manage, verify and connect their customs data to sustainability goals.

It enables fast and accurate identification of countries of origin, tariff numbers and other customs information that forms the basis for CBAM and EUDR reporting.



From manual customs data handling to structured control



EMMA COMPLIANCE USE CASE EXAMPLE

Many companies still spend hours collecting declarations from different brokers, filing documents manually and reconciling data in spreadsheets.

With Emma Compliance, these time-consuming routines can be replaced by a structured process that gathers all customs data automatically in one system.

Users gain instant access to declarations and supporting documents, can identify missing items, and follow up directly with brokers.

The result is a faster workflow, fewer manual errors and complete visibility over every import and export.

Outcome: Less time spent on administration, more confidence in data accuracy and compliance.



"Access to structured, validated customs data has **improved the accuracy** of our financial reporting"

– ACCOUNTING MANAGER, AUTOMOTIVE IMPORTER

Managing large declaration volumes with a small compliance team



EMMA COMPLIANCE USE CASE EXAMPLE

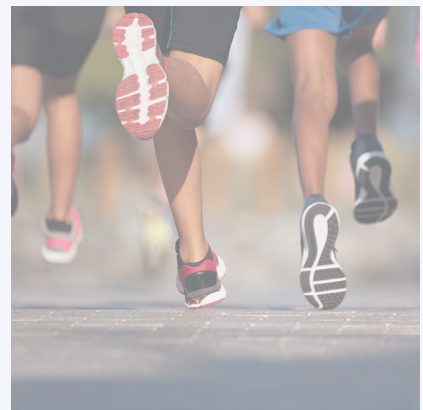
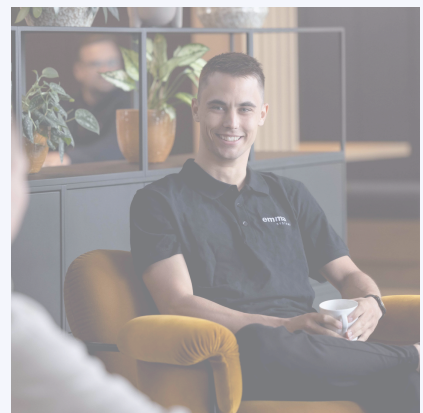
In many organisations, a small compliance or finance team is responsible for managing thousands of customs declarations each year.

With limited time and resources, it becomes difficult to track every import, verify data from multiple brokers, and maintain complete documentation.

Emma Compliance enables efficient control by automating the collection and organisation of customs data, so teams can focus on reviewing deviations rather than chasing missing files.

Exception-based alerts and reports make it easy to identify discrepancies and follow up quickly.

Outcome: Large-scale customs control made manageable, consistent oversight with fewer resources, and a measurable improvement in compliance efficiency.



"Fewer mistakes, fewer fines, fewer headaches. That's a win for us"

– FINANCE DIRECTOR, HIGH-PERFORMANCE FOOTWEAR BRAND

EMMA COMPLIANCE

Building control

FROM COLLECTION TO VERIFICATION

STEP 1: COLLECT AND STORE CUSTOMS DATA

All declarations and attachments are collected automatically from your customs brokers and stored in a single, secure system. The archive covers the legally required storage period and meets the technical standards set by customs authorities



STEP 2: RECONCILE DATA

Customs data can be reconciled with invoice and accounting records to confirm that declared and booked values align. Divergent values, incorrect currencies or missing declarations are easily identified



STEP 3: ANALYSE AND FOLLOW UP

The analysis tools allow you to filter by customs codes, origin countries or product types. This gives insight into duty exposure, irregular patterns and potential savings



EMMA SYSTEMS

About Us



Emma Systems develops software for customs management and compliance. Founded in 1958 and headquartered in Oslo, Norway, the company has decades of experience helping businesses gain control and accuracy in global trade.

Emma Compliance is a complete solution for managing, verifying and analysing customs data. It gives importers and exporters full visibility and control across declarations, documents and reports, helping them ensure accuracy, compliance and audit readiness.

Today, more than 4,000 companies worldwide use Emma Compliance to strengthen their customs control and compliance.

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